



GLA
UNIVERSITY
MATHURA

Dated: 26.8.2016

Notice

Members of the **grievance committee** are requested to be present in the meeting which will be held on **27.8.2016 at 4pm** in Room No 123, Academics block-VII.

Agenda of meeting to review the previous session (2015-16) cases and to identify the reasons of pending cases (if any) and to get the suggestions for better resolutions for future.

S No	Name	Designation	Department	Appointment	Signature
1.	Prof. Dipak Kumar Das	Prof & Head	Chemistry	Chairman	
2.	Prof. Charul Bhatnagar	Professor	CEA	Member	
3.	Prof. Kamal Sharma	Professor	Mech Engg	Member	
4.	Mr Umesh Sharma	Asst Prof	Mathematics	Member	
5.	Dr Pooja Pathak	Assoc Prof	Mathematics	Member	
6.	Mr Raisul Islam	Asst Prof	Civil Engg	Member	
7.	Mr Aasheesh Shukla	Asst Prof	Electronics & Communication	Member	
8.	Dr Kamal Shah	Asst Prof	Pharmacy	Member	
9.	Dr Vivek Agrawal	Asst Prof	Management	Member	
10.	Mr Deepak Gaur	Admin Offr	Estt Section	Member	
11.	Mr Abhay Pandey	Student	EC IV Yr	Member	
12.	Ms Ronak	Student	CS IV Yr	Member	
13.	Mr Yashvi Tailang	Student	MBA II Yr	Member	

Prof. D K Das
(Chairman Grievance Committee)

Date: 27.8.2016

Record notes of the meeting

The committee chairman called a meeting of grievance committee in his office i.e. Room No. 123, Academic Block-VII, on 27.8.2016 at 4pm. The agenda of the meeting was to review the previous session (2015-16) cases, and to identify the reasons of pending cases (if any) and to get the suggestions for better resolutions for future.

1. During discussion and review it was observed that no complaint of any nature was pending with individual member and at the level of committee.
2. Chairman of the committee requested for the suggestions for better and effective working of the grievance committee while keeping in view the previous year working.

The chairman of the committee conveyed his thanks to all the members for their cohesive and effective working. He further requested all to be vigilant and suggested for immediate action on all the complaints in future.


Prof. D K Das
(Chairman Grievance Committee)

C.C.

P.A. to Honorable Chancellor – For kind information.

P.A. to Honorable Vice-Chancellor – For kind information.

P.A. to respected Pro-Vice Chancellor – For kind information.


P.A. to respected Registrar GLA University – For kind information.

Dated: 28-09-2016

NOTICE

Members of grievance committee are requested to be present in the meeting which will be held on 29-09-2016 at 21:30 hours in Chief Warden's Office.

Agenda of meeting is to discuss the grievance regarding network problem of the student.

S No	Name	Designation	Department	Appointment	Signature
1.	Prof. Dipak Kumar Das	Prof & Head	Chemistry	Chairman	
2.	Prof. Charul Bhatnagar	Professor	CEA	Member	
3.	Prof. Kamal Sharma	Professor	Mech Engg	Member	
4.	Mr Umesh Sharma	Asst Prof	Mathematics	Member	
5.	Dr Pooja Pathak	Assoc Prof	Mathematics	Member	
6.	Mr Raisul Islam	Asst Prof	Civil Engg	Member	
7.	Mr Aasheesh Shukla	Asst Prof	Electronics & Comn	Member	
8.	Dr Kamal Shah	Asst Prof	Pharmacy	Member	
9.	Dr Vivek Agrawal	Asst Prof	Management	Member	
10.	Mr Deepak Gaur	Admin Offr	Estt Section	Member	
11.	Mr Abhay Pandey	Student	EC IV Yr	Member	
12.	Ms Ranak 	Student	CS IV Yr	Member	
13.	Ms. Yashasvi Tilang 	Student	MBA II Yr	Member	


Prof. D K Das

(Chairman Grievance Committee)



GLA
UNIVERSITY
MATHURA

Dated: 29.9.2016

Record notes of the meeting

A meeting was held on 29th Sep 2016 in Chief Warden's Office.

Under signed appraised the grievance committee members that Nikhil Agrawal of Wing -3 Hostel Room No 158 regarding speed problem of internet.

Grievance committee contracted Mr Binod Bihari, Head of Networking, and discussed the problem of internet and asked for feasibility to increase bandwidth for better internet. Mr Binod Bihari informed that the problem has been attended, corrective actions has already been initiated, now problem is resolved.

After that it has been informed to the student and he was satisfied with the action taken.

Future action: In the meeting it was decided by the committee members that we should resolve the said problem for permanent basis so that in future there should not be any such problem to the students. The concerned official was instructed to depute a suitable team of technicians to check the internet service on regular basis and if they find any error in future then it should be resolve on immediate basis.

The chairman of the committee conveyed his thanks to all the members for their efforts. He further requested that we all should be vigilant in future also and if any case reported, immediately try to resolve the same; it would help for happy working of our university.

The following grievance committee members were present:-

- (a) Mr Umesh Sharma
- (b) Mr Raisul Islam
- (c) Mr Ashish Shukla
- (d) Dr Kamal Shah
- (e) Mr Vivek Agrawal
- (f) Prof Kamal Sharma
- (g) Dr Pooja Pathak
- (h) Mr Deepak Gaur
- (j) Mr Abhay Pandey


Prof. D K Das

(Chairman Grievance Committee)

C.C.

P.A. to Honorable Chancellor – For kind information

P.A. to Honorable Vice-Chancellor – For kind information

P.A. to respected Pro-Vice Chancellor – For kind information



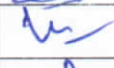


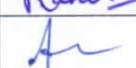

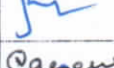
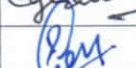
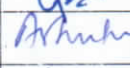



P.A. to respected Registrar GLA University – For kind information

Date: 16-08-2017

NOTICE

Members of the grievance committee are requested to be present in the meeting which will be held on 17-08-2017 at 16:00 hours in Room No 123, Academic Block 7.

Agenda of meeting is to Finalize the action plan for new session

S. No	Name	Designation	Department	Appointment	Signature
1	Prof. Dipak Kumar Das	Prof. and Head	Chemistry	Chairman	
2	Prof. Charul Bhatnagar	Professor	CEA	Member	
3.	Prof. Kamal Sharma	Professor	Mech. Engg	Member	
4.	Mr. Umesh Sharma	Asstt. Prof	Mathematics	Member	
5.	Dr. Pooja Pathak	Assoc. Prof.	Mathematics	Member	
6.	Mr. Rasul Islam	Asstt. Prof	Civil. Engg	Member	
7.	Mr. Aasheesh Shukla	Asstt. Prof	Electronics & Comn.	Member	
8.	Dr. Kamal Shah	Aastt. Prof.	Pharmacy	Member	
9.	Dr. Vivek Agarwal	Asstt. Prof.	Management	Member	
10.	Mr. Deepak Gaur	Admin Offr.	Estt Section	Member	
11.	Mr. Asutosh Kumar	Student	ME (IV year)	Member	
12.	Mr. Yash Tripathi	Student	CS (IV Year)	Member	
13.	Mr. Puneet Kumar,	Student	ME (III Year)	Member	

Date: 17-08-2017

Record notes of the meeting

The committee chairman called a meeting of Grievance committee in his office i.e. Room No. 123, Academic Block- VII, on 17-08-2017 at 10:30 am.











The agenda of the meeting was finalized action plan of the committee for future.

- (a) The Chairman of the committee welcomed all the committee members.
- (b) Chairman of the committee requested for the suggestions for better and effective working of the grievance committee while keeping in view the previous year working.
- (c) The committee suggested for immediate action on all the grievances in future.


Prof. D K Das

(Chairman Grievance Committee)

Following members were present

S. No	Name	Designation	Department	Appointment	Signature
1	Prof. Dipak Kumar Das	Prof. and Head	Chemistry	Chairman	
2.	Prof. Kamal Sharma	Professor	Mech. Engg	Member	
3.	Mr. Umesh Sharma	Asstt. Prof	Mathematics	Member	
4.	Dr. Pooja Pathak	Assoc. Prof.	Mathematics	Member	
5.	Mr. Rasul Islam	Asstt. Prof	Civil. Engg	Member	
6.	Mr. Aasheesh Shukla	Asstt. Prof	Electronics & Comn.	Member	
7.	Dr. Kamal Shah	Aastt. Prof.	Pharmacy	Member	
8.	Dr. Vivek Agarwal	Asstt. Prof.	Management	Member	
9.	Mr. Deepak Gaur	Admin Offr.	Estt Section	Member	
10.	Mr. Asutosh Kumar	Student	ME (IV year)	Member	

P.A. to Honorable Chancellor- For kind information

P.A. to Honorable Vice-Chancellor- For kind information

P.A. to Respected Pro-Vice Chancellor- For kind information

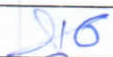


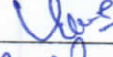

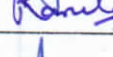


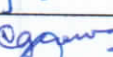
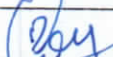
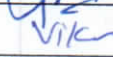


P.A. to Respected Registrar Chancellor- For kind information

Date: 16-10-2018

NOTICE

Members of the grievance committee are requested to be present in the meeting which will be held on 17-10-2018 at 16:00 hours in Room No 123, Academic Block 7.

Agenda of meeting is to discuss the grievance regarding network problem of the students.

S. No	Name	Designation	Department	Appointment	Signature
1	Prof. Dipak Kumar Das	Prof. and Head	Chemistry	Chairman	
2	Prof. Charul Bhatnagar	Professor	CEA	Member	
3.	Prof. Kamal Sharma	Professor	Mech. Engg	Member	
4.	Mr. Umesh Sharma	Asstt. Prof	Mathematics	Member	
5.	Dr. Pooja Pathak	Assoc. Prof.	Mathematics	Member	
6.	Mr. Rasul Islam	Asstt. Prof	Civil. Engg	Member	
7.	Mr. Aasheesh Shukla	Asstt. Prof	Electronics & Comn.	Member	
8.	Dr. Kamal Shah	Aastt. Prof.	Pharmacy	Member	
9.	Dr. Vivek Agarwal	Asstt. Prof.	Management	Member	
10.	Mr. Deepak Gaur	Admin Offr.	Estt Section	Member	
11.	Mr. Vikash Sharma	Student	CE (IV year)	Member	
12.	Mr. Puneet Kumar	Student	ME (IV year)	Member	
13.	Mr. Himanshu Gaur	Student	MBA (II year)	Member	

Date: 17-10-2018

Record notes of the meeting

A meeting held on 17-10-2018 at 16:00 hours in in Room No 123, Academic Block 7.

Under signed appraised the grievance committee members that Sumit Singh of G Block Regarding the speed problem of internet.

Grievance committee contracted Mr. Binod Bihari, Head of networking and discussed the problem of internet and asked for feasibility to increase bandwidth for better internet. Mr. binod Bihari informed that the problem has been attended, corrective actions has already been initiated. now problem is resolved.

After that it has been informed to the students and he was satisfied with the action taken.

Farther Action: In the meeting it was decided by the committee members that we should resolve the said problem for permanent basis so that in future there should not be any such problem to the students. The concern official was instructed to depute a suitable team of technicians to check the internet service on regular basis and if they find any error in future then it should be resolve on immediate basis.

The Chairman of the committee conveyed his thanks to all the members for their efforts. He further requested that we all should be vigilant in future also and if any case reported, immediately try to resolve the same; it would help for happy networking of our university.

The following grievance committee members were present:-

1. Mr. Umesh Sharma
2. Mr. Raisul Islam
3. Mr. Ashish Shukla
4. Dr. Kamal Shah
5. Mr. Vivek Agarwal
6. Prof. Kamal Sharma
7. Dr. Pooja Pathak
8. Mr. Deepak Gaur
9. Mr. Puneet Kumar

[Handwritten signatures in blue ink next to the list of members]

[Handwritten signature of Prof. D K Das]
Prof. D K Das

(Chairman Grievance Committee)

C. C.

P.A. to Honorable Chancellor- For kind information

P.A. to Honorable Vice-Chancellor- For kind information

P.A. to Respected Pro-Vice Chancellor- For kind information

P.A. to Respected Registrar Chancellor- For kind information



GLA
UNIVERSITY
MATHURA

Date: 18-04-2019

MEETING NOTICE

1. The members of the **Grievance Committee** are requested to make it convenient to be present in the meeting scheduled to be held on 20-04-2019 at 1600 hours in **Room No 123 of Academic Block VII**.
2. Agenda of meeting is to discuss grievance regarding spreading of mosquitoes and behavior of asst. warden (NT) with students.

Ser No	Name	Designation	Department	Appointment	Signature
(a)	Prof. Dipak Kumar Das	Prof. & Head	Chemistry	Chairman	
(b)	Prof. Charul Bhatnagar	Professor	CEA	Member	
(c)	Prof. Kamal Sharma	Professor	Mech. Engg.	Member	
(d)	Dr. Umesh Sharma	Asst. Prof.	Mathematics	Member	
(e)	Dr. Pooja Pathak	Assoc. Prof.	Mathematics	Member	
(f)	Mr. Rasul Islam	Asst. Prof.	Civil Engg.	Member	
(g)	Mr. Aasheesh Shukla	Asst. Prof.	Electronics & Comm	Member	
(h)	Dr. Kamal Shah	Asst. Prof.	Pharmacy	Member	
(j)	Dr. Vivek Agrawal	Asst Prof.	Management	Member	
(k)	Mr Deepak Gaur	Admin Offr.	Est Section	Member	
(l)	Mr. Vikash Sharma	Student	CE (IV year)	Member	
(m)	Mr. Himanshu Gaur	Student	MBA (II year)	Member	
(n)	Mr. Puneet Kumar	Student	ME (IV Year)	Member	

(Prof. Dipak Kumar Das)
Dean Students' Affairs &
Chairman Grievance Redressal Committee



Date: 20-04-2019

RECORD NOTES OF THE MEETING

1. A meeting was held on 20-04-2019 at 1600 hours in Room No 123, Academic Block-VII.
2. Undersigned appraised the grievance committee members about the grievance of Mr Basil Baig of 'H' Block Hostel regarding spreading of mosquitoes in toilets and behavior of Asst. Warden (NT).
3. Grievance committee contacted Mr Uttam Goswami, AAO and discussed problem of mosquitoes spreading and asked him to ensure regular fogging in hostels and also spraying of anti mosquito chemical at least once in a week. Grievance committee also contacted Mr Vipin Kumar, Manager, House Keeping for ensuring proper cleaning of toilets with Harpic and phenyl to avoid spreading of mosquitoes in future.
4. Grievance committee asked Mr Rakesh Gautam, Asst Warden (NT) of 'H' block hostel. He was advised to behave properly with all the inmates of the hostel.
5. The Chairman of the committee conveyed his thanks to all members for their support. He also requested that all members should be vigilance and co-operative in solving all grievances of students.
6. The following members of Grievance Committee were present:-
 - (a) Prof. Kamal Sharma *Kamal Sharma*
 - (b) Dr. Umesh Sharma *Umesh Sharma*
 - (c) Dr. Pooja Pathak *Pooja Pathak*
 - (d) Mr. Raisul Islam
 - (e) Mr. Aasheesh Shukla *Ae*
 - (f) Dr. Kamal Shah *Kamal Shah*
 - (g) Dr. Vivek Agrawal *Vivek Agrawal*
 - (h) Mr Deepak Gaur *Deepak Gaur*
 - (i) Mr. Vikash Sharma *Vikash Sharma*
 - (k) Mr. Himanshu Gaur *Himanshu Gaur*

[Signature]
Prof. Dipak Kumar Das
(Chairman Grievance Committee)

Copy to:-

PA to Hon'ble Chancellor	-	for kind information.
PA to Hon'ble Vice-Chancellor	-	for kind information.
PA to respected Pro-Vice Chancellor	-	for kind information.
PA to respected Registrar	-	for kind information.



GLA
UNIVERSITY
MATHURA

Date: 24-12-2019

MEETING NOTICE

1. The members of the **Grievance Committee** are requested to make it convenient to be present in the meeting scheduled to be held on 26-12-2019 at 1600 hours in **Room No 123 of Academic Block VII**.
2. Agenda of meeting is to discuss grievance regarding allocation of single seater room to 2nd year students.

Ser No	Name	Designation	Department	Appointment	Signature
(a)	Prof. Dipak Kumar Das	Prof. & Head	Chemistry	Chairman	
(b)	Prof. Charul Bhatnagar	Professor	CEA	Member	
(c)	Prof. Kamal Sharma	Professor	Mech. Engg.	Member	
(d)	Dr. Umesh Sharma	Asst. Prof.	Mathematics	Member	
(e)	Dr. Pooja Pathak	Assoc. Prof.	Mathematics	Member	
(f)	Mr. Raşul Islam	Asst. Prof.	Civil Engg.	Member	
(g)	Mr. Aasheesh Shukla	Asst. Prof.	Electronics & Comn	Member	
(h)	Dr. Kamal Shah	Asst. Prof.	Pharmacy	Member	
(i)	Dr. Vivek Agrawal	Asst Prof.	Management	Member	
(k)	Mr Deepak Gaur	Admin Offr.	Est Section	Member	
(l)	Mr. Akshay Gupta	Student	ME (IV year)	Member	
(m)	Mr. Shubham Joshi	Student	CS (IV year)	Member	
(n)	Mr. Rahul Gupta	Student	MBA (II Year)	Member	

(Prof. Dipak Kumar Das)
Dean Students' Affairs &
Chairman Grievance Redressal Committee



GLA
UNIVERSITY
MATHURA

Date: 26-12-2019

RECORD NOTES OF THE MEETING

1. A meeting was held on 26-12-2019 at 1600 hours in Room No 123, Academic Block-VII.
2. Undersigned appraised the grievance committee members about the grievance of Mr Nitin Agrawal (2nd year) of 'I' Block Hostel regarding allocation of single seater room.
3. Grievance committee discussed regarding availability of single seater rooms in I & J block hostels, wing 1 & 2 and wing 4 & 5 which can be allocated to him. Chairman requested Dr Umesh Sharma for helping the student in this regard on priority basis.
4. Grievance committee was in opinion that some single seater rooms should be kept in pool which can be allotted in emergency situation. This matter may further be discussed with higher authorities for future compliance.
5. The Chairman of the committee conveyed his thanks to all members for their support. He also requested that all members should be vigilance and co-operative in solving all grievances of students.
6. The following members of Grievance Committee were present:-

- (a) Prof. Kamal Sharma
- (b) Dr. Umesh Sharma
- (c) Dr. Pooja Pathak
- (d) Mr. Raisul Islam
- (e) Mr. Aasheesh Shukla
- (f) Dr. Kamal Shah
- (g) Dr. Vivek Agrawal
- (h) Mr Akshay Gupta
- (i) Mr Shubham Joshi
- (k) Mr. Rahul Gupta

Kamal Sharma
Umesh Sharma
Pooja Pathak
Raisul Islam
Aasheesh Shukla
Kamal Shah
Vivek Agrawal
Akshay Gupta
Shubham Joshi
Rahul Gupta

[Signature]
Prof. Dipak Kumar Das
(Chairman Grievance Committee)

Copy to:-

PA to Hon'ble Chancellor	-	for kind information.
PA to Hon'ble Vice-Chancellor	-	for kind information.
PA to respected Pro-Vice Chancellor	-	for kind information.
PA to respected Registrar	-	for kind information.

Dated 23-10-2020

Record notes of meeting

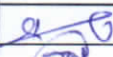
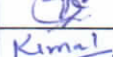




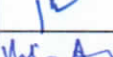
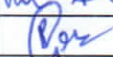
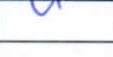
The **committee chairman** called a meeting of **grievance committee on 23-10-2020 at 11:00 am.**

The agenda of the meeting was to finalize action plan of committee for future.

(a) The chairman of committee welcomed all the committee members.

(b) Chairman of the committee requested for the suggestions for the better and effective working of the grievance committee while keeping in the view of COVID -19.

(c) The committee suggested for the immediate action on all the grievances in future.

S. No	Name	Designation	Department	Appointment	Signature
1	Prof. Deepak KumarDas	Prof.&Head	Chemistry	Chairman	
2	Prof. Charul Bhatnagar	Professor	CEA	Member	
3	Prof. Kamal Sharma	Professor	Mech.Engg.	Member	
4	Dr.Umesh Sharma	Asso.Prof.	Mathematics	Member	
5	Dr. Pooja Pathak	Asso.Prof.	Mathematics	Member	
6	Mr. Aasheesh shukla	Asso.Prof.	Electronics & Communicati on	Member	
7	Dr. Kamal Shah	Asso.Prof.	Pharmacy	Member	
8	Dr. Vivek Agrawal	Asso.Prof.	Management	Member	
9	Mr. Deepak Gaur	Admin.offr.	Administration	Member	
10	Mr. Saurabh Kumar	Student	B.Tech(EE)	Member	
11	Mr. Aditya Bhardwaj	Student	B.Pharm	Member	
12	Mr. Manish Kumar	Student	MBA	Member	


 Chairman

Student Grievance Redressal Cell

CC:

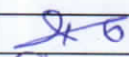

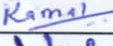
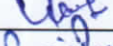



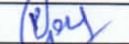

- Honorable Vice Chancellor for kind information
- P.A. to Registrar for kind information
- Committee Members


Dated 22-10-2020

NOTICE

Members of **grievance committee** are requested to be present in the meeting which will be held on 23-10-2020 at 11:00 hours in AB-VII (123).

Agenda of meeting is to discuss action plan of committee

S. No	Name	Designation	Department	Appointment	Signature
1	Prof. Deepak KumarDas	Prof.&Head	Chemistry	Chairman	
2	Prof. Charul Bhatnagar	Professor	CEA	Member	
3	Prof. Kamal Sharma	Professor	Mech.Engg.	Member	
4	Dr.Umesh Sharma	Asso.Prof.	Mathematics	Member	
5	Dr. Pooja Pathak	Asso.Prof.	Mathematics	Member	
6	Mr. Aasheesh shukla	Asso.Prof.	Electronics & Communicati on	Member	
7	Dr. Kamal Shah	Asso.Prof.	Pharmacy	Member	
8	Dr. Vivek Agrawal	Asso.Prof.	Management	Member	
9	Mr. Deepak Gaur	Admin.offr.	Administration	Member	
10	Mr. Saurabh Kumar	Student	B.Tech(EE)	Member	
11	Mr. Aditya Bhardwaj	Student	B.Pharm	Member	
12	Mr. Manish Kumar	Student	MBA	Member	


 Prof D K Das

(Chairman Grievance Committee)